

SEVENTEENTH CONGRESS OF THE REPUBLIC
OF THE PHILIPPINES
First Regular Session

SENATE

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Introduced by: Senator Paolo Benigno "Bam" A. Aquino IV

S.B. No. 677

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AN ACT

REQUIRING FINANCIAL INSTITUTIONS TO POST TRANSACTION FEES FOR EACH AUTOMATED TELLER MACHINE TRANSACTION AND RESTRICTING TRANSACTION FEES FOR AUTOMATED TELLER MACHINES

EXPLANATORY NOTE

You found that you are out of cash without your preferred Automated Teller Machine (ATM) in sight, worrying about what charges you may incur should you use a rival bank's ATM. Yet, you refuse to keep a large sum of cash on hand for fear of theft or robbery.

The most convenient ATM however is often one of a different bank than the ATM cardholder who is unknowingly charged PhP15.00¹ for each withdrawal at a non-native bank or PhP2.00 for a balance inquiry. Whilst banks incur costs to facilitate interbank transactions, it is a cardholder's right to be informed of the exact extra charge they will incur before every point of transaction, and to be able to cancel the transaction to avoid incurring the extra charge.

This bill proposes that all financial institutions be required to inform cardholders of extra charges they will incur during each ATM transaction. In addition, this bill proposes to minimize the cost of using ATMs by ensuring that during interbank transactions, only one fee will be charged to the cardholder instead of both banks charging the customer. Lastly, this bill proposes to limit any additional fee to 1% of the total transaction value.

This bill would safeguard ATM cardholders from surprise fees and would allow them to make the decision to opt out of an ATM transaction should they be unwilling to pay the extra fee. With the passing of this bill, both cardholders and financial institutions will benefit from the availability of safe, convenient transactions at an efficient cost.

In view of the foregoing, immediate approval of this bill is earnestly sought.

Senator Paolo Benigno †Bam" A. Aquino IV

¹ Average withdrawal fee, http://www.bsp.gov.ph/banking/servicefee.pdf

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Be it enacted by the Senate and the House of Representatives of the Philippines in Congress assembled:

- SECTION 1. Short Title. This Act shall be known as the "Automated Teller Machine (ATM) Fee Regulatory Act."
 - **SEC. 2**. *Declaration of Policy.* It is the policy of the State to promote the general welfare of the people. Pursuant to this policy, this Act seeks to uphold the people's right to be informed of ATM fees before they are charged with the same.
 - **SEC. 3.** *Definition of Terms.* For purposes of this Act, the following terms shall mean:
 - (a) ATM an automated teller machine; and

- (b) Financial Institution a national bank, savings bank, savings and loan association, federally chartered credit union, credit union and any entity that owns or operates an automated teller machine.
- **SEC. 4.** Fees Disclosure. Financial institutions shall disclose the total transaction fee or surcharge to be imposed for each transaction on the screen of the ATM prior to the completion of the transaction. The customer shall have the right to cancel the transaction after the fee or surcharge is disclosed.

Financial institutions shall provide a written notice to its account holders that a fee may be imposed when the account holder uses ATMs owned or operated by another financial institution or any national, regional or local ATM network whenever a card, code or other means of ATM access is issued by the financial institution for the purpose of initiating ATM transactions.

- SEC 5. Fees Restrictions. The following fee restrictions shall apply to all ATMs and ATM transactions under this Act:
 - a) Screen Display and Printed Receipt Requirement No customer shall be charged any fee or surcharge by a financial institution for an ATM transaction unless the fee or surcharge is displayed on the ATM screen prior to the transaction and the fee or surcharge is indicated on the printed receipt.
 - b) Telephone or Mobile Phone Transactions No customers shall be charged any fee or surcharge for any ATM transaction initiated via telephone or mobile phone.
 - c) Single Fee per Transaction No customer shall be billed for more than one fee per ATM transaction regardless of the number of financial institutions involved in the transaction.
 - d) Cash-Dispensing Requirement No customer shall be charged any fee or surcharge for a transaction that did not dispense any cash.
 - e) Cap on Transaction Fees. No ATM transaction fee shall exceed 1% of the total transaction amount.
 - **SEC. 6.** *Implementing Rules and Regulations.* Within sixty (60) days from the effectivity of this Act, the Department of Finance (DoF) and Bangko Sentral ng Pilipinas (BSP) shall promulgate the necessary rules and regulations to implement the provisions of this Act.
 - **SEC. 7.** Separability Clause. If any provision of this Act shall be held unconstitutional, the remainder of this Act not otherwise affected shall remain in full force and effect.
 - **SEC. 8.** Repealing Clause. All other existing laws, presidential decrees, executive orders, proclamations or administrative regulations that are inconsistent with the provisions of this Act are hereby amended, modified or repealed accordingly.
- **SEC. 9.** Effectivity. This Act shall take effect fifteen (15) days after its publication in the Official Gazette or in two (2) newspapers of general circulation.
- 31 Approved,